



www.stcroixgas.com
 415 S Second St
 River Falls, WI 54022
 (715) 425-6177

NOVEMBER 2011

Due Date:

**Nov. 28
 Monday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:
 Our office, 415 S. 2nd Street.
 Due date deadline: 5 p.m.

Prescott Location:
 First National Bank,
 1151 N. Canton Street.
 Due date deadline:
 lobby - 5 p.m.,
 drive-up window - 6 p.m.

Payment Options

Online bill payers:
 allow 10 business days for your payment check to reach us.



FREE! Electronic Funds Transfer

Ask us about E.F.T. for FREE automatic withdrawal from your bank account, every month. E.F.T. knows each month's due date, and knows the amount of your bill. Paying your gas bill occurs automatically, on time. Call us to sign up: 715-425-6177.



Pay by phone or online (\$3.99 fee)



Access PSN through our website (www.stcroixgas.com) or call 877-885-7968.



Energy Incentives

Call Focus on Energy and ask about residential or business programs for furnaces, hot water heaters, insulation, and other energy-related improvements.

800-762-7077

The most eco-friendly choices come with a price tag—whether you're updating the equipment at your business, insulating your home or implementing renewable energy technologies. Focus on Energy makes your efficiency decision easier by offering Cash-Back Rewards and Financial Incentives to help off-set the costs.

How to Apply for Low-Income Energy Assistance

Wisconsin Home Energy Assistance Program (WHEAP) assists in paying heating costs for low-income households. A one-time-per-heating-season payment is issued to the utility. Call your county to learn how to apply.

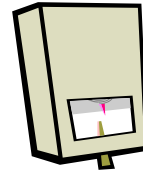


Crisis assistance is available to persons who have already received their regular payment but have an emergency fuel need or a problem with their heating unit.

Pierce County: 715-273-6788
 St. Croix County: 715-246-8257

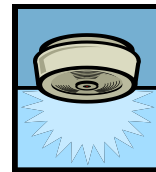


Our office will be closed Thursday and Friday, Nov. 24 and 25.



Is your thermostat programmed for Winter?

Programming your thermostat 10 degrees lower at night and during your absence for work or school will save you money every day.



Carbon Monoxide Preparedness

Do you have a carbon monoxide detector? It will sound an alarm if your furnace malfunctions and creates odorless but harmful carbon monoxide.

A properly running furnace burns natural gas to a harmless carbon dioxide. All rental apartments and homes are now required to be equipped with a carbon monoxide detector. We recommend them for all homes.